Relay

Interactive Setup Guide

Version 1.3

[Advanced Setup & FAQs](#)

Buttons & Indicators

Initial Setup

⚠ Warning

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BACK please **use your browser's "back" button** or re-scan the QR code on your device.

Proceed ↗
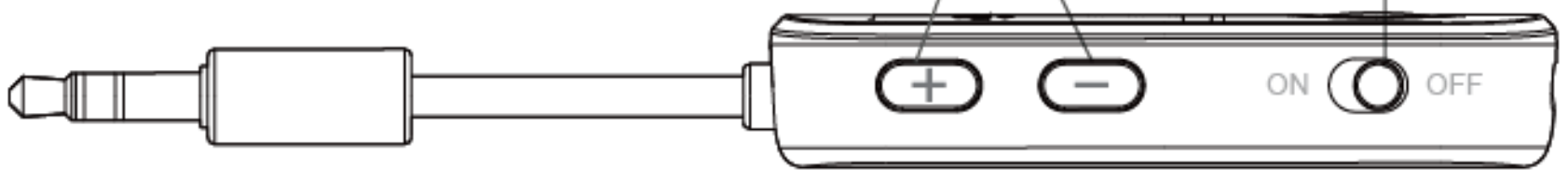
Buttons & Indicators
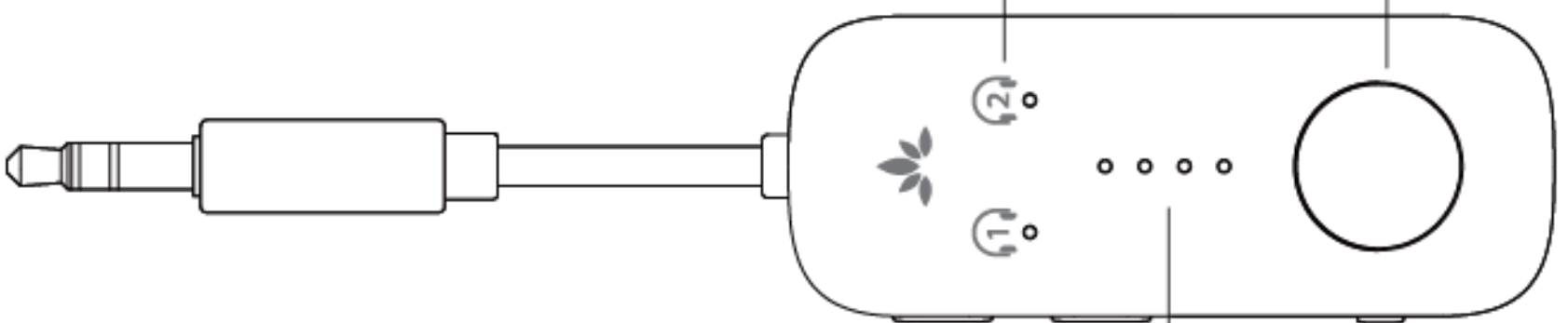
1 ON / OFF

2 Volume adjustment

3 Multifunctional button(MFB)

A Connection indicator

B Battery status indicator

Next

Buttons & Indicators

Button Functions

No.	Button	Fuctions
1	ON ⬤ OFF	Switch to turn the Relay on / off
2	⊕ ⊖	Press once or hold to adjust volume
		Press & hold both for 6 seconds to clear pairing history
3	Multifun- ctional Button (MFB)	Press & hold for 2 seconds to enter pairing mode
		Press once to manually initiate reconnection to last-paired device
		Double click to show battery level

LED Indicators

No.	Indicator	Status
A	Alternate red & blue flashes	Pairing
	Solid blue	Connected
	Blue flashes every second	Reconnecting to last-used device
	Blue flashes every 5 seconds	Standby
	Solid blue & red simultaneously for 3 seconds	Clearing pairing history
B	Any of the 4 LED indicators flashing	Charging
	All the 4 LED indicators off	Fully charged
	Solid white for 1 second (after power on)	Battery status

Start setup

Set up before flight

⚠ We suggest setting up **before** your flight to ensure everything works smoothly.

Continue
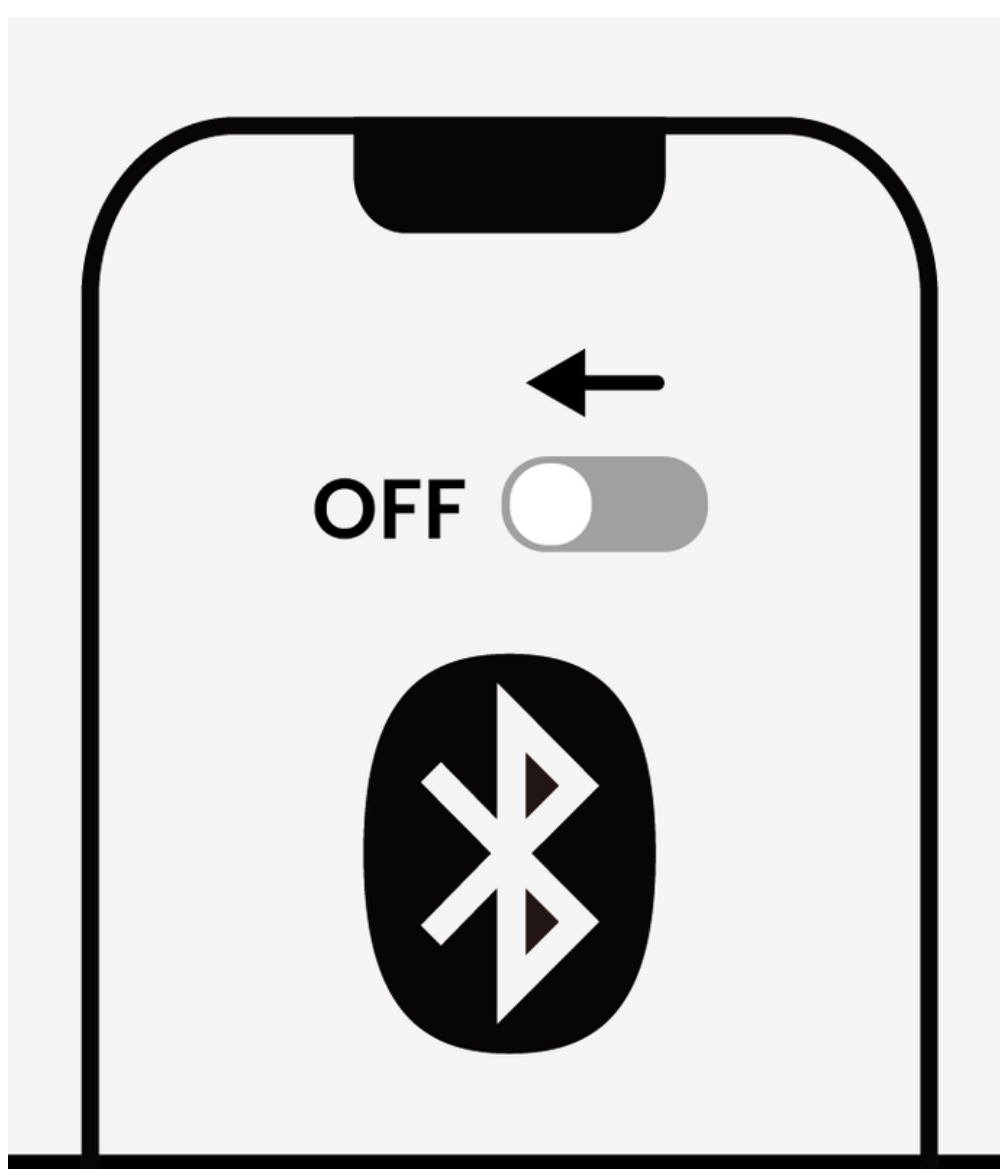
Turn Bluetooth OFF on nearby devices

Your headphones might connect to other devices 📱 🖥.

Turn Bluetooth **off** on nearby devices for each use.

Continue

Select your device

AirPods (Pro)

AirPods Max

Bose

Beats

Sony

Samsung

JBL

Other

Turn the Relay on

↔️ Slide the power switch to "**ON**" –
the **LED** will light up 🔆.

Continue

Is the Relay in pairing mode?

Is the 🎧 LED flashing **red** & **blue**?

Yes

No

Put the Relay in pairing mode manually

⧗ Press & hold the MFB for **5** seconds until the LED flashes **red** & **blue**.
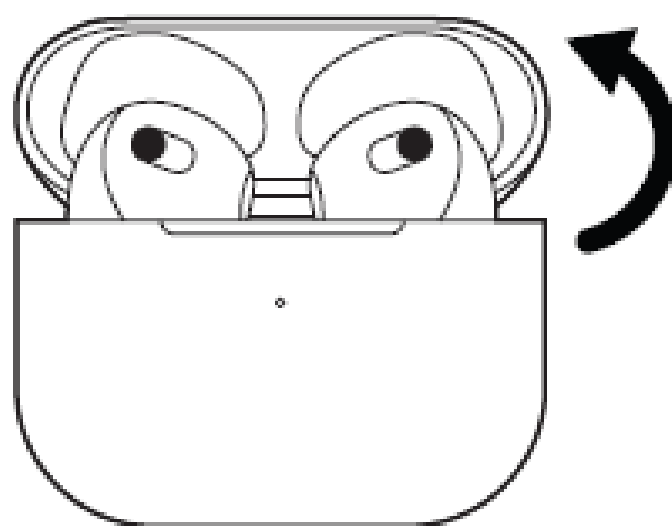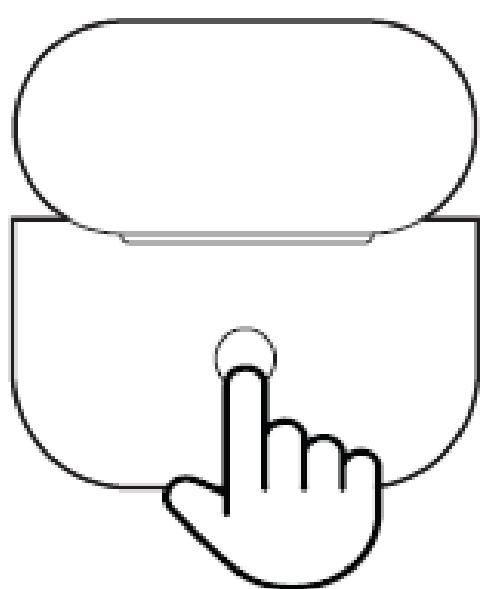

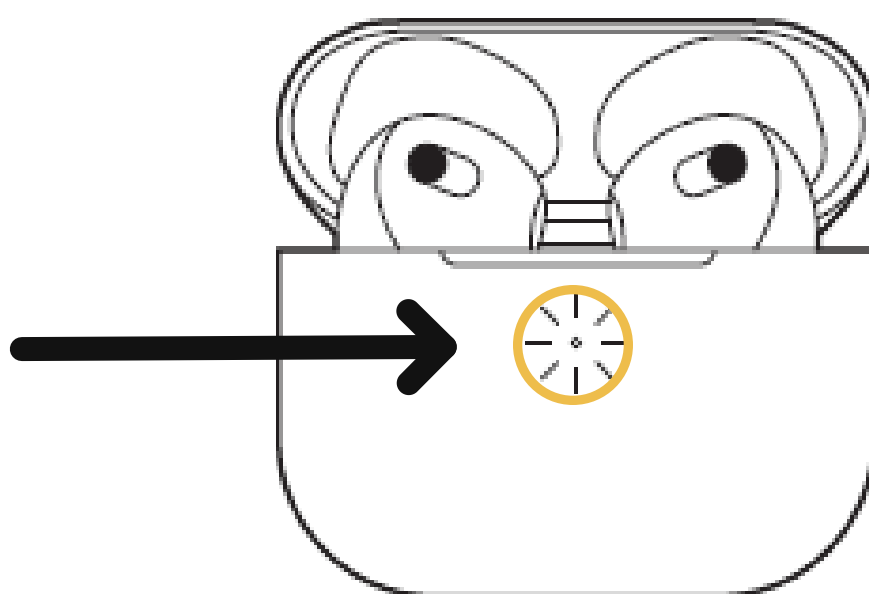Continue

AirPods Pairing Guide

1. Open the lid (AirPods in the case).

2. Press & hold the button on the back of the case until the front LED flashes **white**.

3 sec

Continue

Not sure how

AirPods Max Pairing Guide

Press & hold the noise control button (on the right ear cup) until the LED on the bottom flashes **white**.
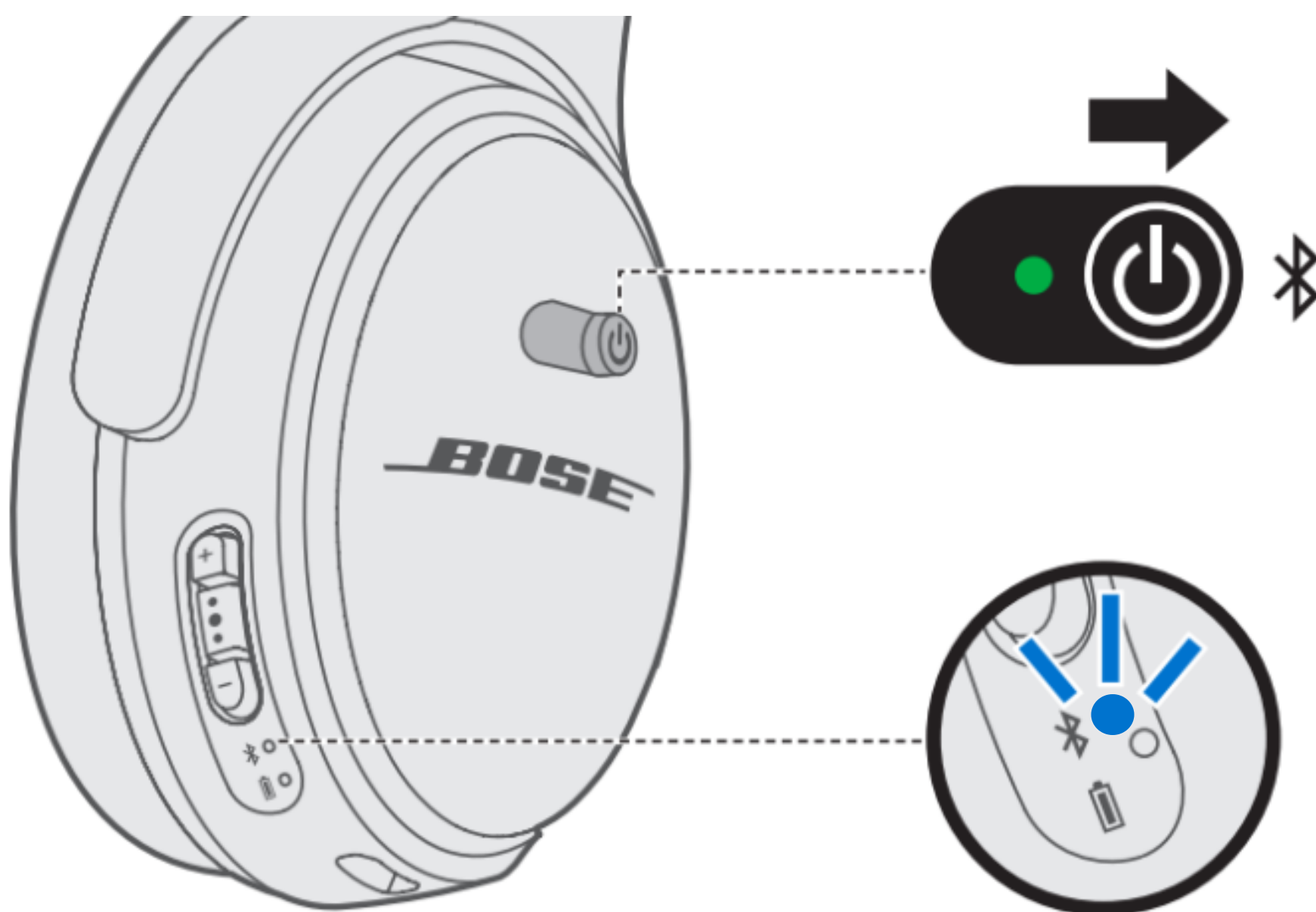

Continue

Not sure how

Bose Headphones Pairing Guide

1. Turn the headphones on.
2. Slide & hold the power switch to the ✶ position for 5 seconds until the front LED flashes **blue**.
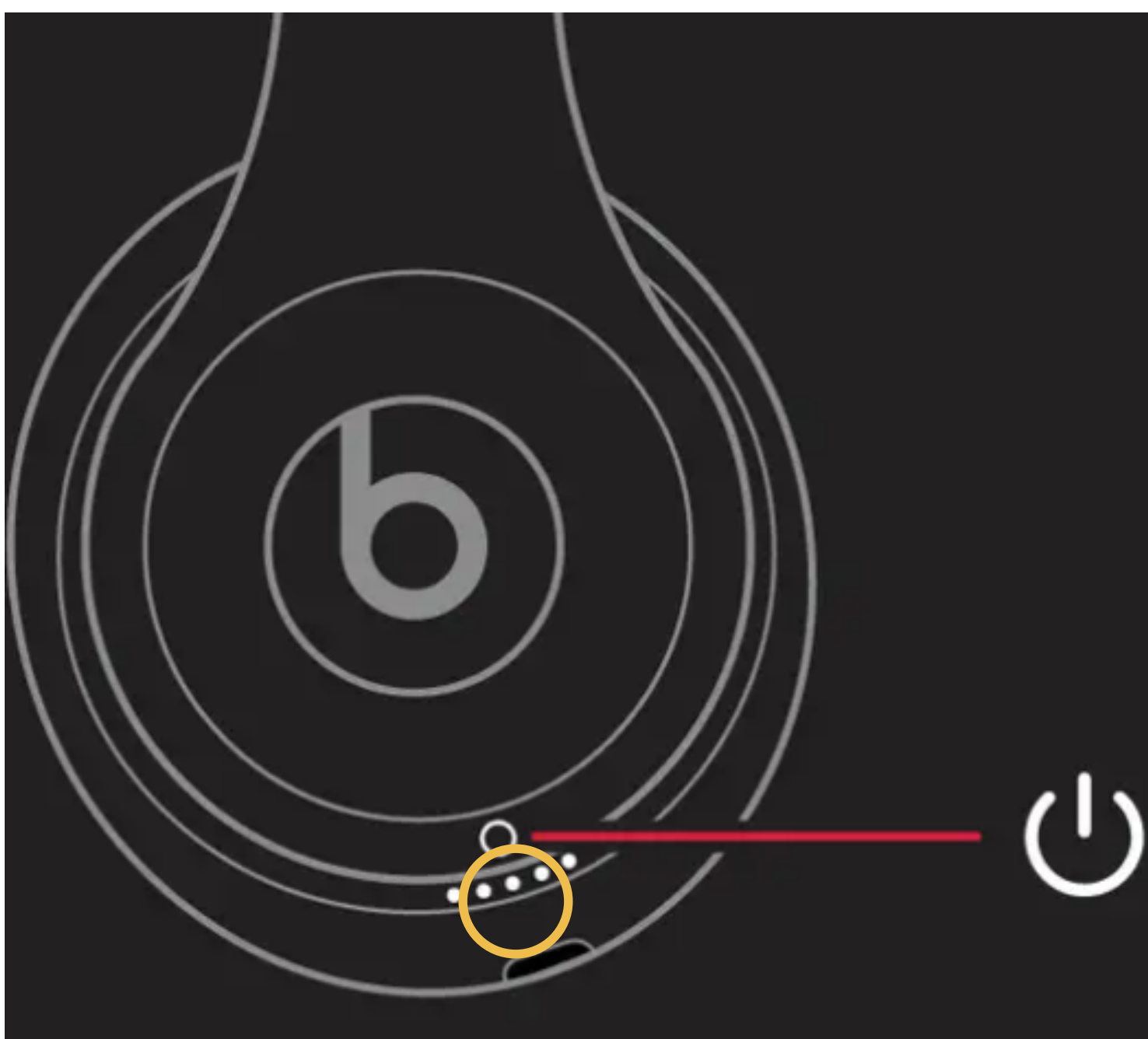

Continue

Not sure how

Beats Headphones Pairing Guide

1. Turn the headphones on.
2. Press & hold the power (or "mode") button until the LED indicator flashes **white**.
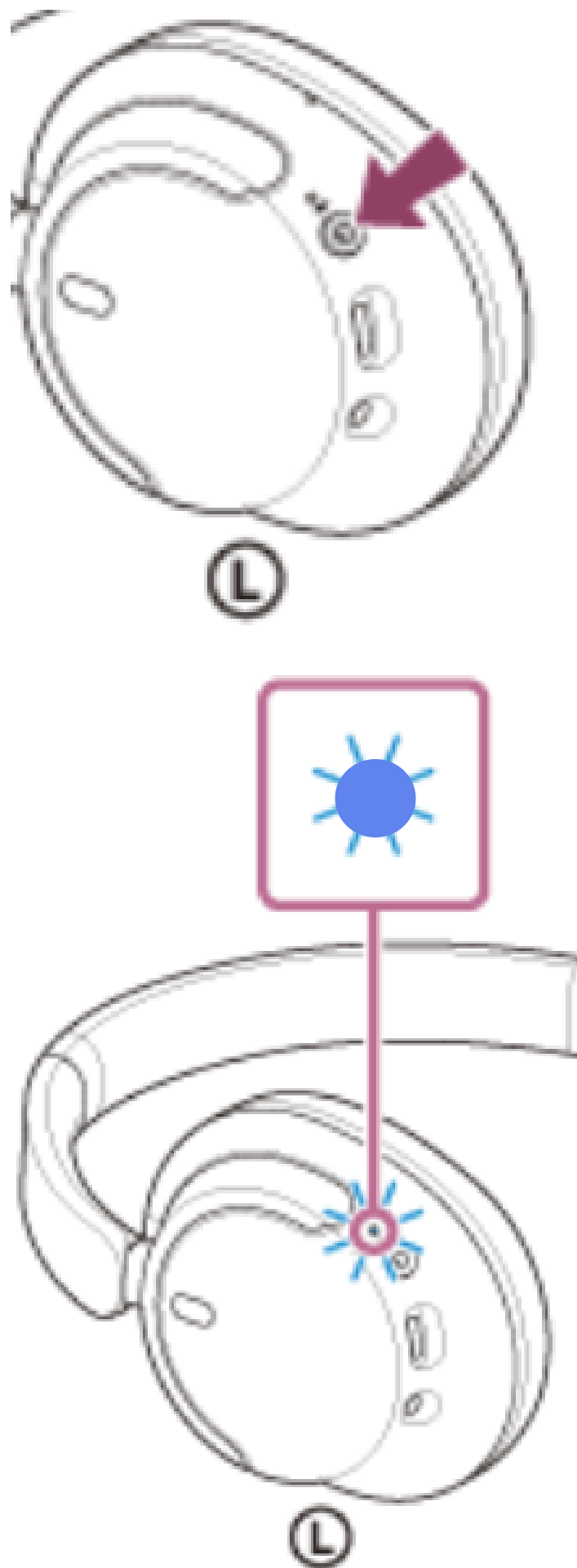

Continue

Not sure how

Sony Headphones Pairing Guide

While your headphones are off, press & hold the power button for 7 seconds until the indicator light flashes **blue** (or **red & blue**) rapidly. You'll hear "**Bluetooth pairing**."
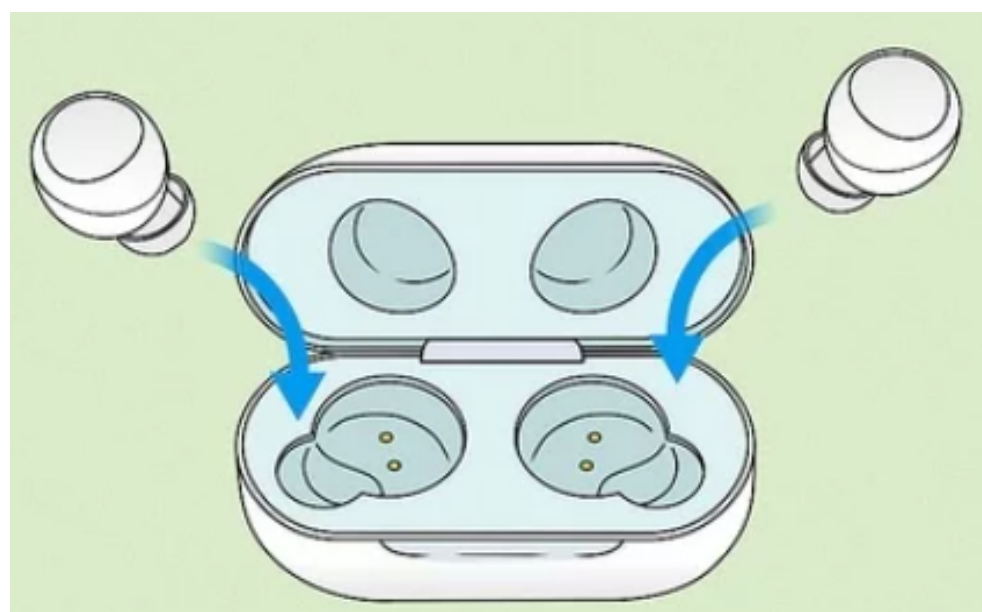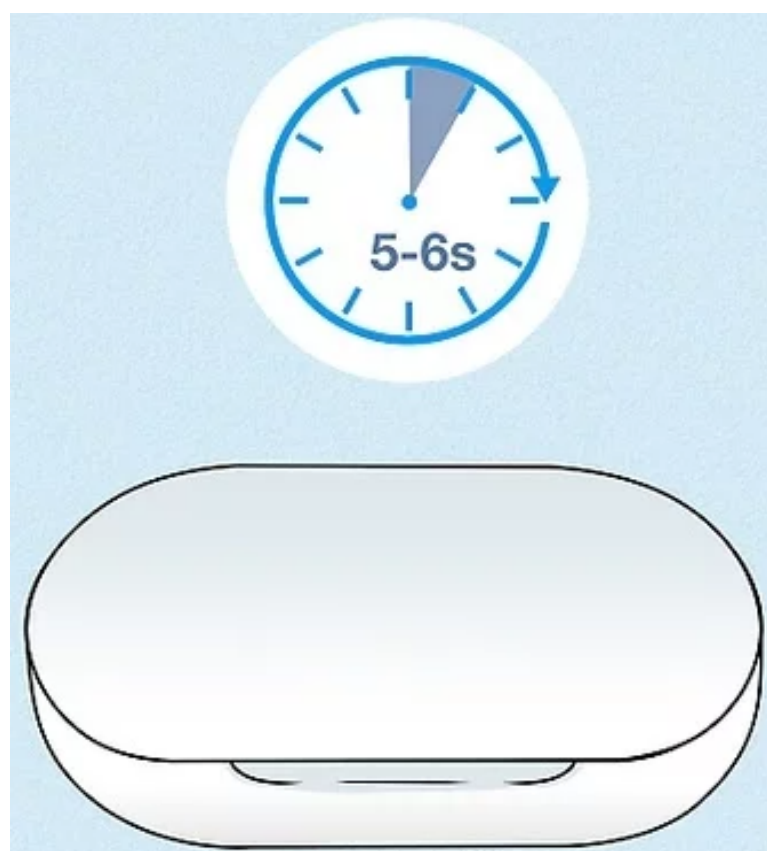
Continue

Not sure how

Galaxy Buds Pairing Guide

1. Put the earbuds in the case.

2. Close the lid and wait for 5-6 seconds.

3. Take the earbuds out again. They will automatically enter pairing mode.

Continue

Not sure how

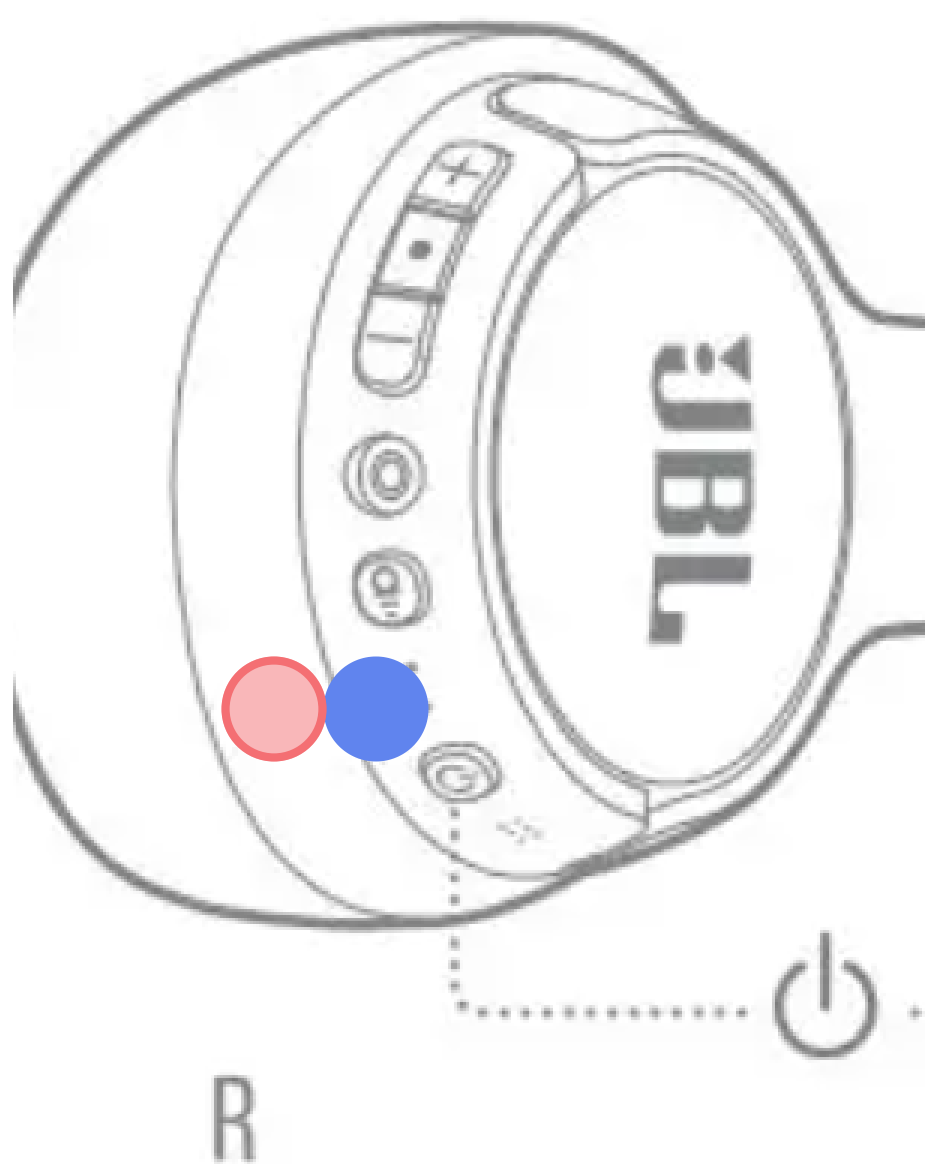# JBL Headphones Pairing Guide

1. Turn the headphones on.

2. Press & hold the Bluetooth (or power) button until the LED flashes **blue & red** alternately (Tune 770NC flashes blue only).

R

Continue

Not sure how

Search for headphones pairing mode

Settings vary by model.
Please check your headphone's user manual or search on Google.

Google

🔍 [BRAND + MODEL] Pairing Mode   ✕ | 🎤 📷

[Visit Google](#)

Continue

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Proceed ↗

Wait for connection

1. Wait for **5-10** seconds.
2. Once connected, the Relay's LED will turn solid blue 🔵.

Connected

Troubleshoot

Troubleshooting

Press & hold both the **-** & **+** buttons for about **7 seconds** or until the LED flashes **pink**. The Relay will then automatically re-enter pairing mode.

Got it

Contact us

Reset the Relay

Press & hold both the **–** & **+** buttons for about **7 seconds** or until the LED flashes **pink**. The Relay will then automatically re-enter pairing mode.
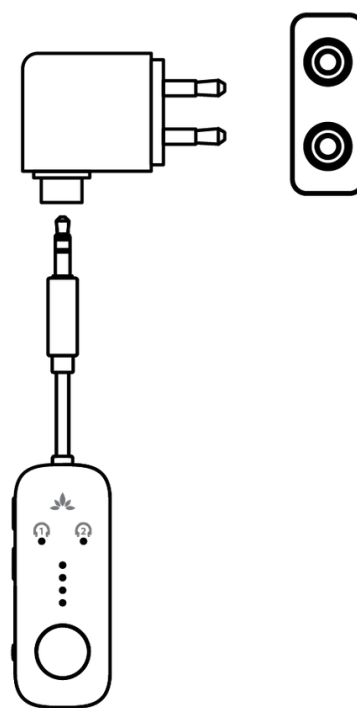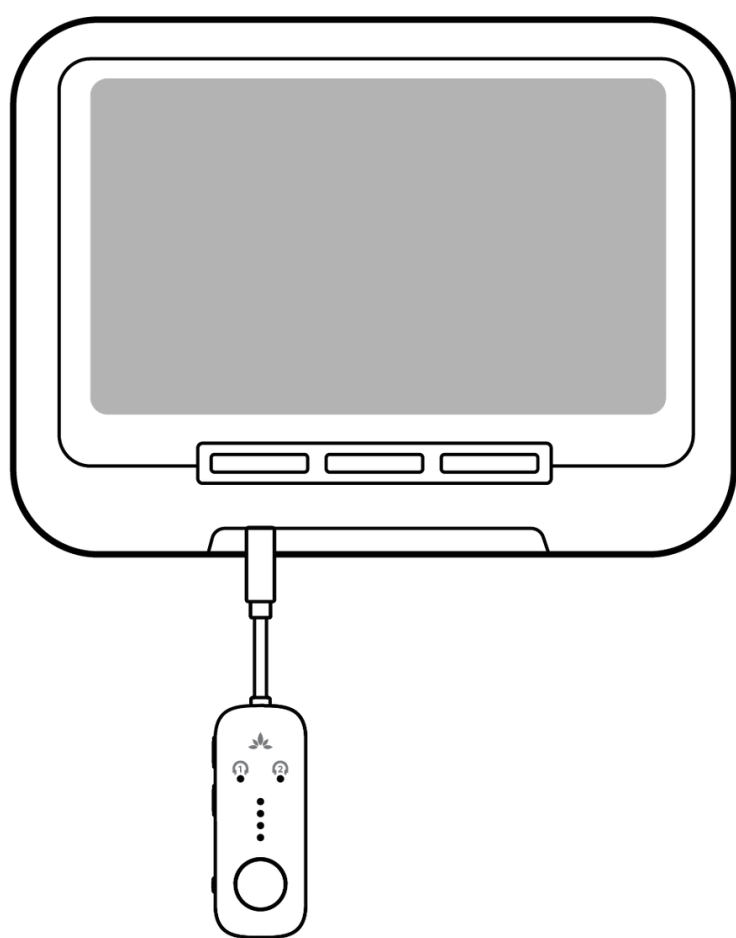

Reset

Plug the Relay in

Plug into an in-flight entertainment system or any 3.5mm AUX source (adapter may be needed).

Plug Transmitter In

Continue

Test for sound

Turn your audio source on and check for sound through your headphones.

If there's no sound, try adjusting the volume on either the Relay or the audio source.
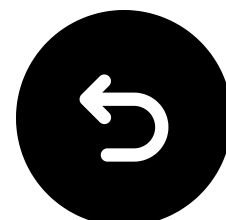
Continue

Experiencing audio lag

If you notice a lag in sound

It may be because your headphones do NOT support **low-latency** technology.

For the best latency performance, use headphones that support **aptX Adaptive** or **aptX Low Latency**.

If you're using a non-aptX device, such as AirPods, you may experience a slight audio delay.

Got it

Contact us

Reach out to us for help!

You can email us directly at **support@avantree.com**, or click the button below to redirect to our support page.

We'll get back to you within 1 business day!

Get support

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Want to add a second pair of headphones?

You can connect & simultaneously listen through 2 pairs of headphones if desired.

Add another pair

No thanks

Put the Relay in pairing mode again

Ensure Headphone 1 is connected (do **NOT** put earbuds back in their case).

Press & hold the MFB for 5 seconds or until the 🎧 LED starts flashing **red** & **blue**.

Continue

Select your second device

AirPods (Pro)
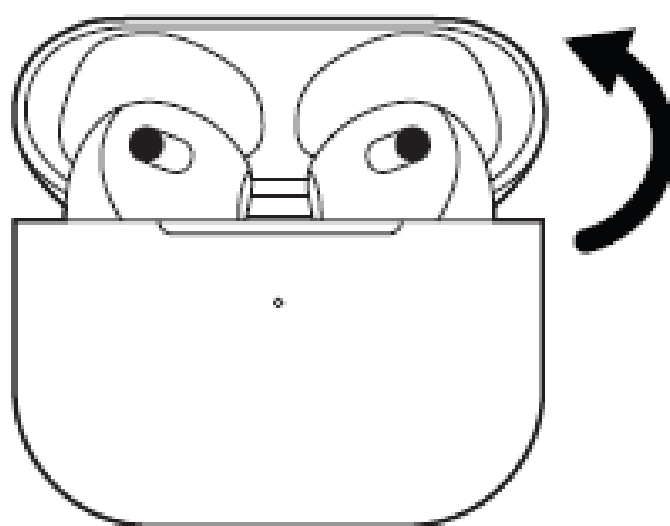
AirPods Max
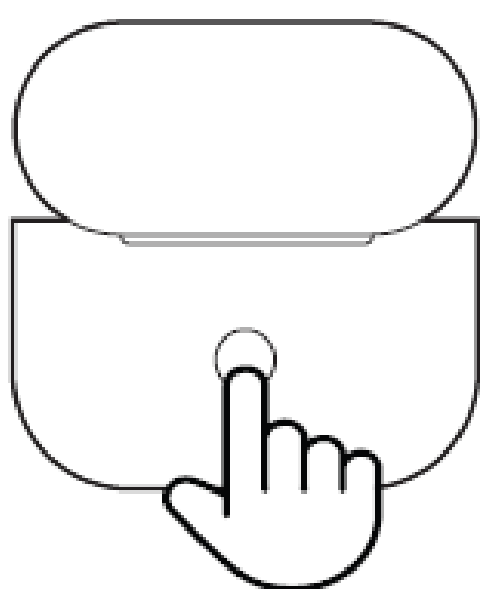
Bose
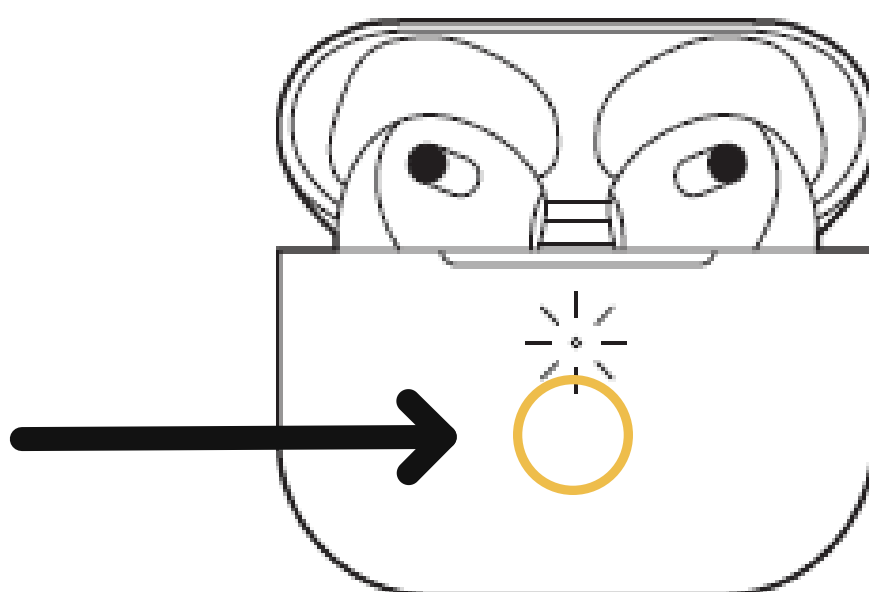
Beats

Sony

Samsung

JBL

Other

AirPods Pairing Guide

1. Open the lid (AirPods in the case).

2. Press & hold the button on the back of the case until the front LED flashes **white**.

3 sec

Continue

Not sure how

AirPods Max Pairing Guide

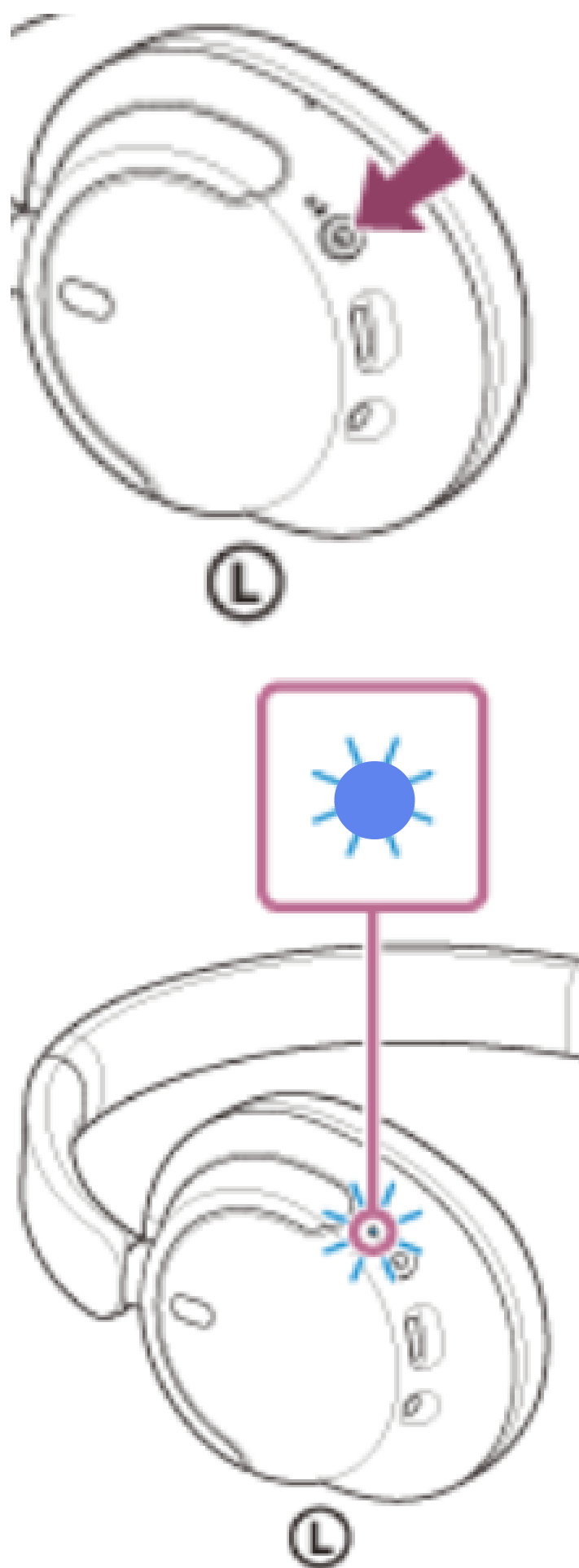Press &hold the noise control button (on the right ear cup) until the LED on the bottom flashes **white**.

Digital Crown

Noise control

Continue

Not sure how

Sony Headphones Pairing Guide

While your headphones are off, press & hold the power button for 7 seconds until the indicator light flashes **blue** (or **red & blue**) rapidly. You'll hear "**Bluetooth pairing**."
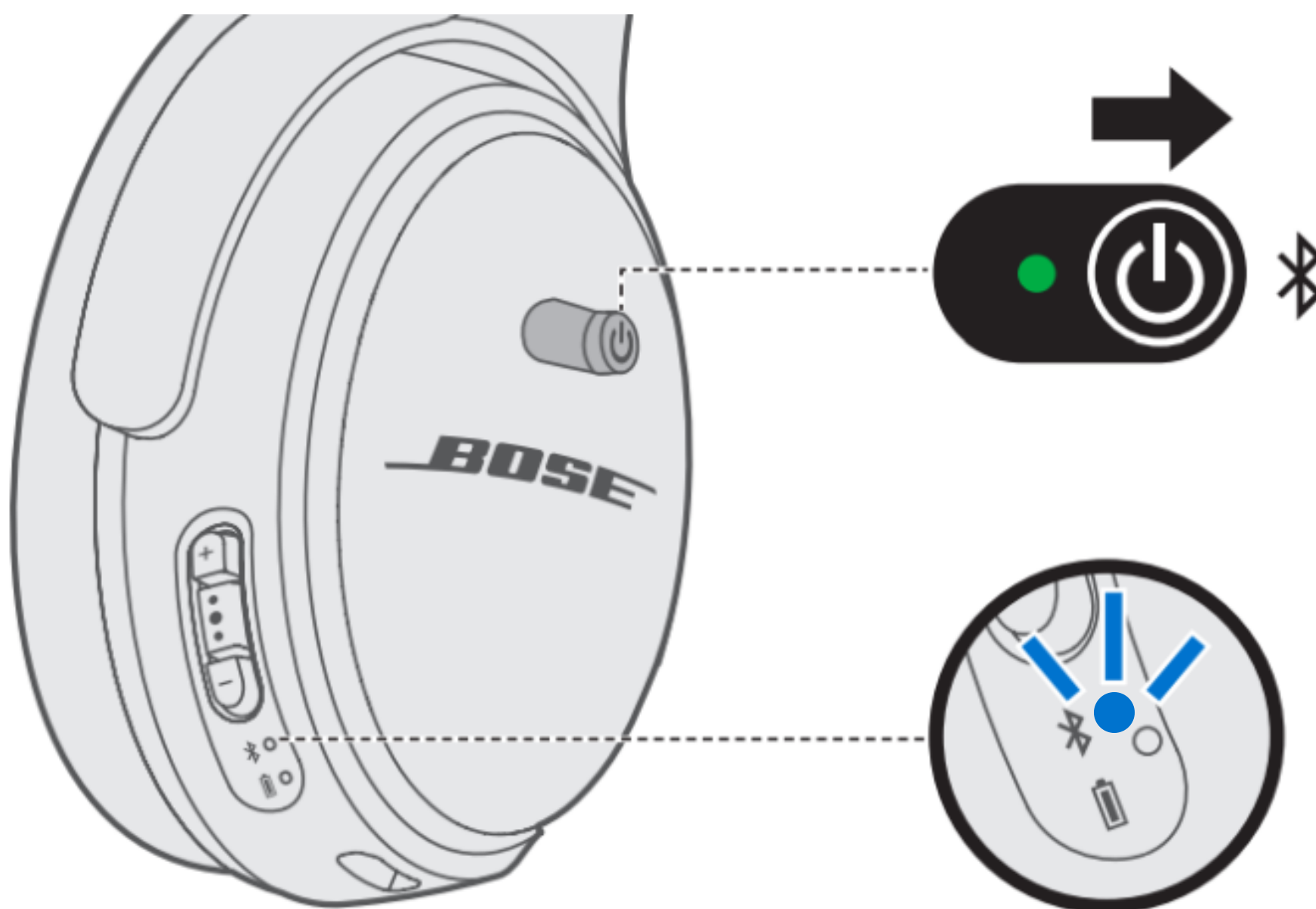
Continue

Not sure how

Bose Headphones Pairing Guide

1. Turn the headphones on.

2. Slide & hold the power switch to the ✽ position for 5 seconds until the front LED flashes **blue**.
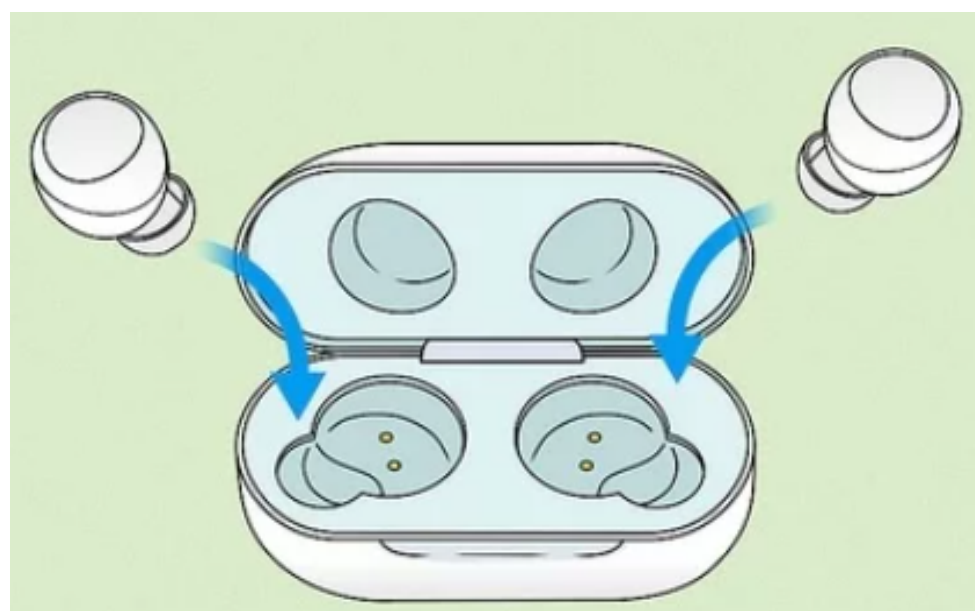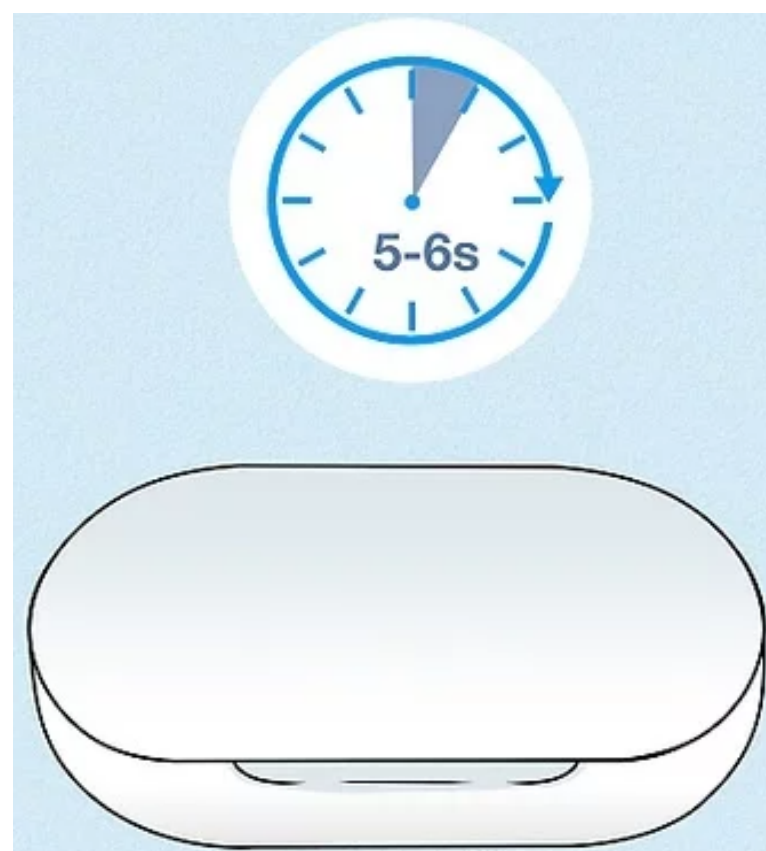
Continue

Not sure how

Galaxy Buds Pairing Guide

1. Put the earbuds in the case.

2. Close the lid and wait for 5-6 seconds.

5-6s

3. Take the earbuds out again. They will automatically enter pairing mode.

Continue

Not sure how
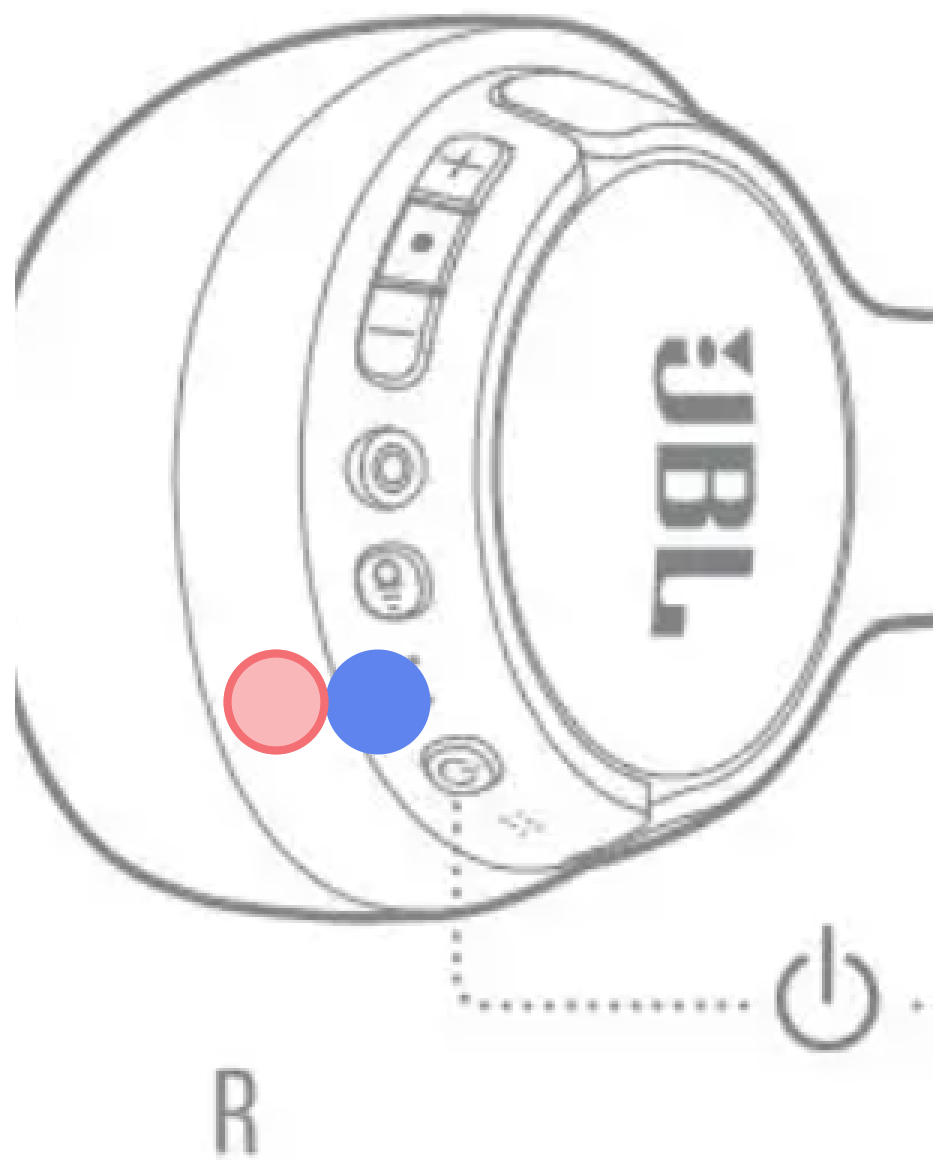
JBL Headphones Pairing Guide

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2. Press & hold the Bluetooth (or power) button until the LED flashes **blue & red** alternately (Tune 770NC flashes blue only).
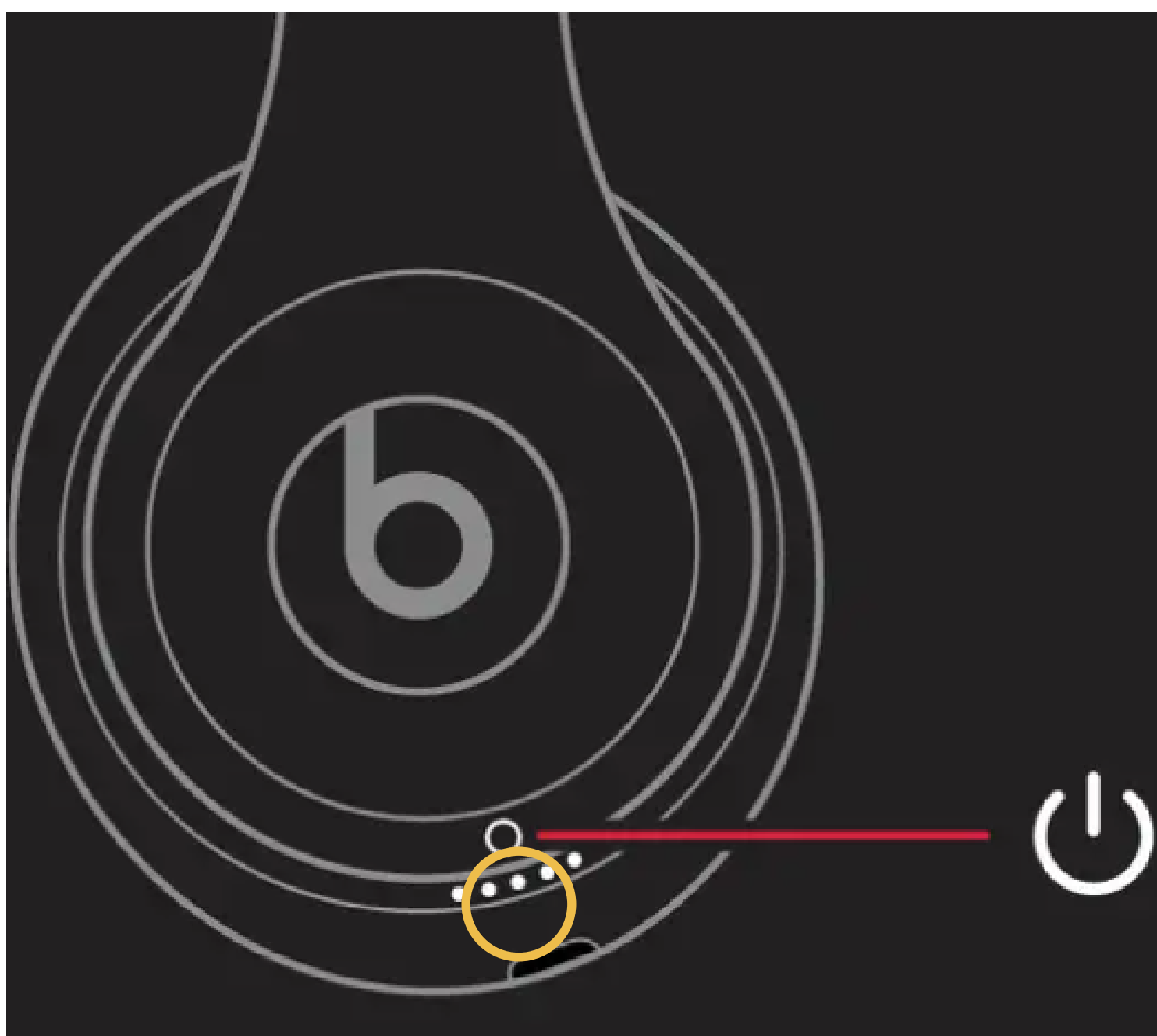
R

Continue

Not sure how

Beats Headphones Pairing Guide

1. Turn the headphones on.
2. Press & hold the power (or "mode") button until the LED indicator flashes **white**.

Continue

Not sure how

Search for headphones pairing mode

Settings vary by model.
Please check your headphone's user manual or search on Google.

Google

🔍 [BRAND + MODEL] Pairing Mode ✕

Visit Google

Continue

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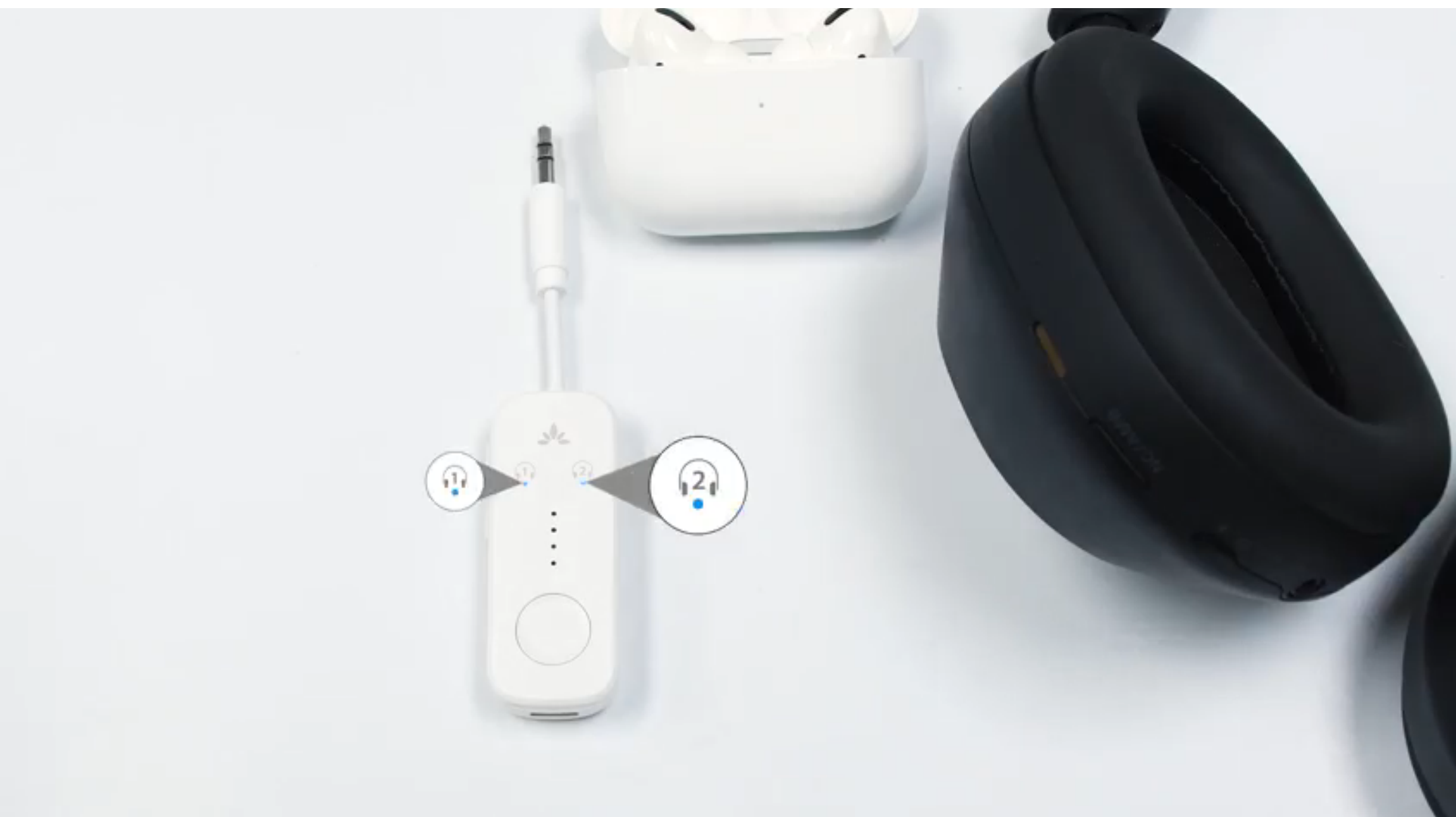
Proceed ↗

Wait for connection

1 Wait for **5-10** seconds.

2 Once connected, both of the Relay's LEDs will turn solid blue 🔵.

Continue

Test for sound

You should be able to hear audio through both pairs of headphones.

If there is **no sound**, turn **off** the Relay and both pairs of headphones, then turn them back on.

Continue

Troubleshoot

Troubleshooting

If both pairs are connected but one has no sound, **turn off** the silent pair and turn them **back on**.

For **AirPods**, place the silent pair back in the charging case, wait for 3 seconds, then take them out again.
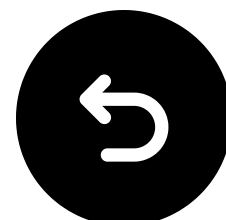
If the issue persists, turn off the transmitter and both pairs of headphones.Then, turn them back on to re-establish the connection.

Got it

Need help

If you notice a lag in sound

It may be because your headphones do NOT support **low-latency** technology.

For the best latency performance, use headphones that support **aptX Adaptive** or **aptX Low Latency**.

If you're using a non-aptX device, such as AirPods, you may experience a slight audio delay.

Got it

Contact us

You're done!

We hope you enjoy your experience with the Relay!

If you ever need anything, please don't hesitate to reach out to us at support@avantree.com

[Add FREE 24-month coverage!](#)